



Our popular Christmas Parties are coming back in 2023 and they will run across 3 days in December – from Tuesday 5th to Thursday 7th.

Our parties will follow the same timings as our weekly play groups and there will be no other groups running that week. Advance booking is essential and walk-ins unfortunately can't be accommodated due to the nature of these sessions.

Sessions times and general information

All parties will be open for children from birth to 4 years. To accommodate high demand we have added an extra session on Wednesday morning. The sessions available are:

Tuesday 5th, Wednesday 6th, Thursday 7th December - 10.15 until 11.30am

Tuesday 5th December – 1.15 to 2.30pm

All parties will be identical and to maximise the number of families we are trying to accommodate we ask you to choose one session to book on to. There will be plenty to do – we'll play games, eat some festive treats, do some craft, enjoy a story and singing time and each child will get a gift with the help of our elves, regardless of how they feel about talking to Santa!

What is included in the ticket

Food and drinks will be provided for adults and children alike. If you have any dietary needs you will be able to state this when booking. Each child will get a gift, a party game prize and an opportunity to see Santa in his grotto!

Cost

One Christmas Party ticket costs £7 (admits one adult and one child). 2 more children can be added to this for £4 each. (Eg. A family comprising of one adult and 2 children would pay £11). We have determined a safe ratio of children to adult and for these events one adult can bring up to 3 children. If you have more than 3 children in your group, you will need to

arrange for another adult to attend and make additional bookings to cover the number of adults required for all the children in your party. Please speak to us if this is a problem.

Booking – in session (7th to 23rd November)

We will be accepting bookings during our sessions from 7th November and up to and including 23rd November first before releasing tickets for online booking through our website. When booking in-session we will be requiring full payment for the tickets at the time of booking by card or cash (please see below for our cancellation and refund policy). We will need information on dietary restrictions for all children and adults at the time of booking so we can plan for you accordingly.

To help us manage our costs and plan effectively we ask to keep to one adult per booking, unless there are twins or triplets which require additional manpower to keep an eye on them – please get in touch with us if this applies to you. In some cases we may have room and may be able to accommodate another adult, but please check with us first.

As an example, a party of 2 adults and 4 children will pay £22 (2 tickets at £11 each with each ticket admitting an adult with 2 children).

Booking – online (5pm 23rd November – 9am 1st December)

You can book on to the parties through the church events page on our website from 5pm on 23rd November. Before that time booking is only available during our sessions.

<https://www.chilternchurch.org.uk/events>

Scroll down and look for Tots Christmas Parties. The booking system updates availability automatically and once the maximum capacity is reached, no more bookings will be accepted. If it happens that there are no tickets left when you come to book, you can either email us (see our contact details below) or try again a bit later, as we update the system regularly to account for cancellations.

Online booking will follow a different process for payment, as the booking system we use does not have capability to accept payments. You will receive instructions on when to pay in your confirmation email once you complete the booking.

All bookings will close on the 1st December at 9am. After that time until 9am on 4th December, you can ask to go on our waiting list – email us on totsntoys@chilternchurch.org.uk and we will send you a link to complete the details for our waiting list.

Cancellations

If you can no longer attend, please let us know so we can release your ticket to another family – these events are very popular and we often have waiting lists of families hoping to attend. If you need to cancel, please email us on totsntoys@chilternchurch.org.uk and we will take care of the rest.

If you cancel after you have paid for your tickets and we are able to fill your space, we can issue you a refund. In case this is not possible, we would like to pass some treats and Santa's presents to you – we'll get in touch via the contact details you have given us when you booked.

Carers bringing children

If you are a childminder/grandparent/relative who normally attends our groups, you are still welcome to attend as normal and book yourselves and the children on, but please take note of the maximum number of 3 children per adult and make appropriate arrangements. We would welcome parents booking in to come with their children even if they don't normally attend during the year-some make that part of their Christmas events calendar! Feel free to get in touch with us via email if you need additional support.

Accessibility and parking

There is a car park outside the church – you are welcome to use it, but there is a limited number of spaces available. Please do not double park, even if it's in front of people you know. This is to ensure we have enough room for emergency vehicles and also to help parents get away swiftly if required. Once the car park is full, a sign will be displayed and you will need to park on the road. There is plenty of parking on the neighbouring roads, but some have restrictions during our sessions, so please check carefully before you park and allow space for vehicles to get in and out of drives as they are often on a sharp incline. We have a disabled space right outside the front entrance to the church, which we would ask to keep free for those that need it. Contact us if you need any additional assistance.

Feel free to dress up – the more Christmassy the better!

Contact us:

Email totsntoys@chilternchurch.org.uk

Mobile 0777 319 7140

Once our party week is done, we will break up for Christmas holidays and our sessions restart on the 16th January.